ATU Internet Pty Ltd
ACN: 095 346 982
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www.atu.net.au

Postal: PO Box 614, Alexandria NSW 1435, Australia
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Porting Authority Form (PAF)

1800 Toll-free, 13/1300 Local-rate

1. CUSTOMER DETAILS (COMPLETE AS THEY APPEAR ON YOUR EXISTING 13/1300 & 1800 TELEPHONE ACCOUNT)

COMPANY NAME | ABN OR ACN

OWNER / PROPRIETOR | PRIMARY CONTACT | POSITION

UNIT NUMBER | STREET NUMBER | STREET NAME

SUBURB | STATE | POSTCODE | CUSTOMER NUMBER*

CONTACT PHONE (BUSINESS HOURS) | AFTER HOURS CONTACT NUMBER | FAX

MOBILE | EMAIL

2. SERVICE INFORMATION STATE SERVICE NUMBERS TO PORT TO ATU INTERNET PTY LTD (ATTACH ADDITIONAL PAGE IF MORE SPACE IS REQUIRED)

13/1300/1800 SERVICE NUMBER | CURRENT SERVICE ACCOUNT NUMBER

3. CURRENT PROVIDER DETAILS

☐ INBOUND CALLS TO BE FOWARDED TO THE FOLLOWING ATU GEOGRAPHIC NUMBER

DATE THE SERVICE IS TO BE ACTIVATED? | ACCESS REQUIRED FOR MOBILE PHONE CALLERS?

LEVEL OF COVERAGE REQUIRED FOR THIS SERVICE? ☐ AUSTRALIA WIDE ☐ STATE WIDE (SPECIFY BELOW)

☐ ACT ☐ NSW ☐ NT ☐ QLD ☐ SA ☐ TAS ☐ VIC ☐ WA

CURRENT CARRIER OR SERVICE PROVIDER | DATE OF AGREEMENT WITH CURRENT PROVIDER

4. AUTHORISE PORT REQUEST

I AUTHORISE ATU INTERNET PTY LTD TO ACT ON MY BEHALF TO SIGN AND COMPLETE THE PORTING AUTHORITY FORM (PAF) AND ASSOCIATED FORMS FOR THE PURPOSES OF PORTING THE 13/1300/1800 SERVICE NUMBERS SET OUT IN POINT 2 (ABOVE). I CONFIRM THAT ALL TELEPHONE NUMBERS NOMINATED IN POINT 2 ARE TO BE PORTED UNLESS OTHERWISE SPECIFIED. I ALSO AUTHORISE AN ATU INTERNET PTY LTD NOMINATED REPRESENTATIVE TO COMPLETE AND SIGN A NEW PAF FOR THE PURPOSE OF CARRYING OUT THE PORT TO ATU INTERNET PTY LTD IN CIRCUMSTANCES WHERE: *(PLEASE TICK)*

☐ THIS PAF EXPIRES ☐ ADDITIONAL DETAILS ARE TO BE ADDED ☐ EDITING/DELETING DETAILS AS REQUIRED

PRINT NAME | POSITION NAME

SIGNATURE | DATE

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Terms and Conditions

1. "ATU" means ATU Internet Pty Ltd, ACN 095 346 982.

2. 13/1300/1800 Number Portability

2.1. The Porting of your 1800 or 13/1300 service will be conducted in conjunction with Industry Numbering Management Services Ltd (INMS). The INMS is a not-for-profit company which has been established by a number of Carriage Service Providers (CSP) to facilitate number portability of 1800 and 13/1300 telephone services. The Australian Communication & Media Authority (ACMA) under s 467 of the Telecommunications Act 1997 (the Act), from 16th November 2000, will allow INMS to manage the pool of portable free phone/local rate numbers declared in writing by the ACA under s 11.10 of the Telecommunication Numbering Plan 1997.

2.2. If you wish to Port your Service Number from ATU to another Supplier, then you must contact that other supplier. Porting from ATU to another Supplier will be conducted in accordance with the INMS business rules and any other bilateral arrangements.

2.3. The porting of your 1800 and 13/1300 telephone service will be subject to the terms and conditions of the Standard Form of Agreement of your CSP.

2.4. In order for ATU to Port your Service Number you must complete and sign the Porting Authority Form (PAF).

2.5. In accordance with the INMS business rules, a request for Porting shall be deemed invalid if:

a) Mandatory information supplied is illegible, inaccurate or missing
b) The PAF is not signed by an authorised person
c) The PAF is not dated
d) The date of the PAF is more than 90 days before the porting request is sent by the recipient Prime Service Deliverer (PSD) via INMS to the donor PSD

2.6. The Porting Authorisation Form (PAF) must be fully completed by the customer and is valid for 60 days.

2.7. If your Service Number(s) is inactive at the time of the Porting by ATU you must notify ATU as soon as the Phone number(s) become active.

2.8. ATU reserves the right to charge you for the Porting of a Service Number if you choose to port away within 12 months. A $110.00 deferred fee applies.

2.9. You are responsible for settling your final account with your current Service Provider.

2.10. Monthly access fees & call fees apply as per your latest rate notice.

3. Fees and Charges

3.1. Port-in fee is of $165.00 is a once off charge.

3.2. Re-curring monthly charge is $44.00 for 1800 numbers and $33.00 for 1300 numbers. 13 numbers Re-curring monthly charge is $1100.00.

3.3. Inbound calls are charged at a rate of $0.11 per minute.